FortyPharma Partnership Agreement

Conversion and Onboarding Partners · Updated 15 November 2026

1. The FortyPharma partnership programme

This Partnership Agreement describes participation in the FortyPharma partner programme operated by FortyHives Innovations Ltd. The programme supports local referrals and assisted business onboarding in Kenya. Read it alongside the Terms of Service and Privacy Policy.

Applicants choose either Conversion Partner or Onboarding Partner. Applications and changes of partner type require FortyPharma approval. Submitting an application or verifying an email does not itself approve a partnership.

2. Conversion Partners — KES 250 per qualifying business

A Conversion Partner earns KES 250 once for a qualifying referred business only after both conditions are met: FortyPharma confirms completed onboarding, and the business makes its first subscription payment that is verified as collected.

A trial request, an approved trial, an incomplete setup or an unpaid subscription does not earn this reward. The same business cannot generate another conversion reward through a duplicate registration or a later renewal.

3. Onboarding Partners — 20% recurring commission

An Onboarding Partner earns 20% commission on eligible collected subscription payments for approved onboarding assignments, subject to confirmation of the onboarding entitlement. Assignment and completed onboarding are reviewed by FortyPharma.

The recurring commission applies to eligible collected subscription payments, not to free trials, unpaid orders or every purchase made by a referred business. Existing recorded onboarding entitlements and historical earnings remain traceable.

4. Referral links, QR codes and attribution

Use the referral code, shared link or campaign QR code issued through your partner account. Customer links lead to FortyPharma registration. The referral must be recorded and verified during registration so it can be attributed to the appropriate partner.

Recorded referral eligibility is retained with the business. A later partner type change does not rewrite the referral history. If a code is missing, invalid or disputed, contact the partnership team for review; do not create a duplicate business to claim a reward.

5. Promotion and assisted onboarding

Partners must use only FortyPharma materials currently published in the portal shared library, or their own exact material version explicitly approved by FortyPharma. Pending, rejected or withdrawn materials must not be used. Approval is limited to the approved description, instructions, channels and locations. Editing an approved image or video, adding claims or changing its intended use requires a new submission and approval before use.

Partner submissions remain private unless a FortyPharma administrator publishes the approved material to the shared library. By submitting material, you confirm you have the necessary rights to it and permit FortyPharma and its partners to use it for FortyPharma promotion if an administrator publishes it. Do not submit third-party or personal content without the necessary permission. Publication does not transfer ownership. Admins may remove material from the library or withdraw approval; stop using materials that are withdrawn or no longer authorised for your use. Downloading or possessing a file is not approval.

Customers must control their own accounts. Do not request or retain a customer password or verification code. Do not approve your own onboarding completion or use duplicate registrations, misleading claims or unauthorised representations to obtain rewards.

6. Payment verification and commission adjustments

Commission eligibility depends on verified collected subscription payments and the applicable onboarding confirmation. A browser payment success screen or an unverified payment status alone is not proof of an eligible collected payment.

Refunds, reversed payments or reconciliation findings can require a recorded commission adjustment. Held, adjusted or unreconciled amounts are unavailable for withdrawal until the issue is resolved. Historical earnings and adjustments remain recorded in the commission history.

7. Withdrawal requests and payout details

Partners can review available earnings and request a withdrawal through their own portal account. Requests are reviewed before payment. Reserved amounts are unavailable for another withdrawal while the request is pending.

Provide accurate M-Pesa or bank payout details and review them before submitting a request. The request retains its submitted amount and destination; editing your profile later does not change an existing withdrawal request. Payment status and any review response can be checked in the portal.

8. Partner accounts, status and type changes

Partner login credentials are separate from FortyPharma business user credentials. Verify your email, keep your password private and keep your contact and payout details current.

Use the portal to check application status, referrals, assigned onboarding work, commissions, withdrawal requests and promotional requests. Pending or suspended accounts do not have the same active programme permissions as approved partners.

You may request a change of partnership type through the portal. FortyPharma must approve the change before it takes effect. New work follows the approved type and assignment; recorded referral eligibility and historical earnings remain traceable.

9. Customer information and related policies

Use customer information only for authorised referral and onboarding assistance. Share only the information needed for that assistance and protect it from unauthorised access. The FortyPharma Privacy Policy explains how account and programme information is handled.

The Terms of Service govern use of FortyPharma services. The Refund Policy describes customer refund and cancellation matters; any resulting effect on commission is reviewed under the payment verification and adjustment rules above.

10. Questions, corrections and programme records

Contact partners@fortycare.com about an application, missing attribution, an onboarding assignment, an earnings adjustment or a withdrawal review. Include the relevant business or request reference, but never send passwords or verification codes.

Check the portal and the published agreement for programme information and contact the partnership team if a record or instruction needs clarification.

Published agreement: fortycare.com/partnership-agreement.html